

SUPERSONIC FESTIVAL 24 – 25 April 2027

Access Statement

Capsule Events Ltd launched Supersonic Festival in 2003 – an annual festival of experimental music. Our work is dominated by the desire to explore and champion the outer edges of new and experimental cultural practice, particularly experimental music. We craft extraordinary new work for curious audiences.

Our comprehensive Supersonic Festival FAQ will be outlined ahead of the festival itself, and will be sent out to all festival attendees directly. We are committed to making our work as accessible as possible, and if you would like to discuss your specific access requirements, please contact kate@capsule.org.uk and we will respond to you as soon as possible.

Complimentary PA / Companion tickets requests

Once you have purchased your ticket, please write to kate@Capsule.org.uk, give your name, booking reference and (where possible) the name, email address, and mobile number (in case of emergency only) of the person that will be attending with you and we will issue a complimentary PA / Companion tickets ticket ahead of the festival.

Getting to Supersonic Festival

Supersonic Festival is taking place on **Saturday 24 and Sunday 25 April 2027**. We have **one main venue, The Crossing, 1 Milk St, Digbeth, Birmingham** for both days, with an extra special Supersonic Festival Market, taking place over the weekend at the nearby **Zellig, Gibb Street, Digbeth Birmingham B9 4AT** – details about this will be published nearer the time.

On foot:

Digbeth is located approx a 12 - minute walk from the Bullring Shopping Centre. Approx 18 minutes from New Street and 14 minutes from Moor Street Station. And don't forget we have a very handily located Birmingham Coach Station, opposite this year's festival venue.

It is possible to get buses from the city centre along Digbeth High Street.

Nearby parking options:

- Trinity Street Car Park, Heath Mill Lane, Birmingham B9 4AL
- High Street Digbeth Public Car Park, Oxford Street, B5 6DY
- Coventry Street Car Park, Meriden Street, B5 5LY
- Digbeth Court Carpark, Digbeth High Street, B12 0LD
- North Yard Car Park, Gibb Street, Birmingham B9 4AU
- And some on street / bay parking is available locally, especially in the evening

All nearby parking options can be paid for by mobile / App which is handy. Some have cameras and so please be vigilant with the parking times you pay for. And please also check the opening and closing times of these as they can vary.

Taxis:

To ensure roads remain as clear as possible during our event, we will proactively encourage audience members without any additional access needs to use an UBER pin away from the entrances of our venues. We will advertise this on our website / festival brochure and live, during the event, via social media. We will also ensure stewards remain on hand to direct audiences requiring other kinds of taxis to the nearby Coach Station where there is an ample taxi rank.

Bike racks:

Currently there is nowhere secure on site, suitable for storage, but there are several options on the nearby Custard Factory estate, and on the corner of Floodgate/High St outside The Crossing / College main Reception.

Get to know the venues

Summary information about our **lead venues** is below, but please get in touch directly if you feel like anything is unclear. Where possible we will provide gender neutral and accessible toilets. And please note, travel time between venues is kept to a minimum. Details will be published nearer the time about this year's **Kids Gig programme**.

Cloakroom facilities

Whilst we urge you not to bring excessive luggage / large bags with you on site, we also realise that storage over the weekend is useful. A Festival cloakroom will be available on **Saturday & Sunday at The Crossing**. The Crossing won't permit large bags on site, however the Nisa Local, opposite operates a bag storage facility through Bounce Luggage Storage. Opening hours for

the cloakroom are in line with the venue hours and will be approx **Saturday 2.30pm – 2.15am & Sunday 2.30 – 11pm**

Box Office Location and Opening Times

In order to access our festival venues first you must **exchange your eticket for a wristband at our Box Office** (locations below), where you will find our friendly volunteers here on hand to answer questions, as well as collect a copy of our festival programme.

Saturday & Sunday

- **TIMES TBC, [Zellig Foyer](#), Gibb Street, Birmingham B9 4AT**
Day ticket holders are encouraged to get their accreditation early to ease queuing into venues. Late entry via The Crossing
- **TIMES TBC, [The Crossing](#), Main Entrance, 1 Milk St, Birmingham**
Late entry via The Crossing

Our venue site entrance is managed by Security staff working on a planned rota system that allows for the peak/off-peak time flow of festival goers. Venue management is managed by a combination of Security staff and volunteer stewards, particular observation highlights queuing, overcrowding, vulnerable people and emergency evacuation

Bag searches will need to take place every time you enter and re-enter The Crossing – these will be conducted by qualified Security personnel. If you are going to be carrying any **specific equipment of medication** and need to discuss this at all in advance, please contact kate@capsule.org.uk who can flag anything in advance with the venue team.

The Crossing, 1 Milk St, Digbeth, Birmingham UK



Live performance stages, Food Court, Bar, Tea Bar, Artist & Festival Merch

Open: Saturday 25 April 2.30pm – late & Sunday 26 April 2.30pm – 11pm

The Crossing is proud to be an accessible venue and we welcome disabled customers. Both entrances to the venue are easily accessible via sloped entrances. Milk St entrance has a sloped corridor from the street whilst the main college entrance on the corner of Floodgate St/Digbeth High St (used for some seated performances) has a sloped ramp to the venue

Seating

This is an **unseated / standing venue**, however The Crossing do provide a **small seated / viewing area in front of the stage, on the right hand side for customers who have accessibility or medical issues**. This area can also accommodate a couple of wheelchairs. If you haven't already been in touch with us re: access and you require use of this area, please contact kate@capsule.org.uk and we will try & arrange this for you. The Canteen area also has indoor and outdoor seating with tables options available throughout both days.

Toilets

The accessible toilets are located in the Canteen area next to the other toilets and smoking area.

Assistance Dogs

The Crossing venue can accommodate assistance dogs, and will provide a bowl of water and/or a quiet space for them. However some events may not be suitable so **please let us know in advance if you will be attending with an assistance dog, and we can discuss any arrangements that may need to be made with the venue.**

Strobe Lighting effect

Signage will be on display, and if you have any concerns about this, please contact us in advance for any specific information.

Website

<https://www.thecrossingdigbeth.co.uk/>



Main entrance, off Digbeth High Street

Zellig, Gibb Street, Digbeth, Birmingham, B9 4A1



Early Box Office & Public Marketplace

This venue will host a vast array of stalls, Bar, Tea Bar, DJ, Workshops, details will be confirmed nearer the time.

Venue

Home to our Box Office & Marketplace (Saturday only) - Zellig will also host a series of workshops, talks and DJs. The entire ground floor and outdoor area is fully accessible. Access is possible from the High Street and Gibb Street. It has reasonably priced all day parking, but will close at around 9pm and so other nearby options would be better for later night parking.

Toilet facilities

Zellig also has a fully accessible bathroom, located in the main atrium within the main venue itself.

Website

[Zellig | Zellig Custard Factory Digbeth](#)

Other Useful Site Information

Seating

The Crossing is a standing only venue, however there will be some seating in the venue, as well as around the site.

Quiet space

Whilst we don't have a dedicated quiet space at our small and busy festival site, there are outdoor areas at our venues, and whilst there aren't any DJ sets / talks in the Marketplace area, at Zellig, it would be possible to find quieter spaces for some time out from the more intense live performances.

Onsite food & drink

We will have food vendors onsite both days, as well as our Supersonic Tea Bar with hot drinks and cakes. Whilst the venue don't allow food and drink to be bought in ordinarily, it is of course possible to bring things on site that you might need to be more comfortable. If you need to bring specific food and (non-alcoholic) drinks with you on site, please contact us kate@capsule.org.uk in advance and we will try and accommodate you by alerting Security / venue personnel in advance and discuss what's what.

Security & Medics

Trained professionals are onsite throughout the event to deal with incidents and enquiries. PRP security, who have been working with Supersonic for 20 years, will be running things. They are a great team who truly care about the welfare and wellbeing of our audiences.

Anything else?

If you require any help or support during your time at the festival please do not hesitate to reach out to the venue staff, festival organisers, volunteers or our security team and we will do our very best to provide any support that you might need. We are committed to making our work as accessible as possible. And if any more information **before** the festival would be useful, or if you would like to discuss your specific access requirements in advance of the festival, please contact kate@capsule.org.uk