

# SUPERSONIC FESTIVAL 2024

## Access Statement

Capsule Events Ltd launched Supersonic Festival in 2003 – an annual festival of experimental music.

Our work is dominated by the desire to explore and champion the outer edges of new and experimental cultural practice, particularly experimental music. This desire however has been equalled by our aspiration to bring such work to as diverse and large an audience as it merits. Rather than simply pursue experimentation as an esoteric adventure, we see this work as something that can surprise, delight and touch people.

Produced by Capsule, a producer and champion of experimental music and art. We craft extraordinary new work for curious audiences. We are committed to making our work as accessible as possible. If you would like to discuss your specific access requirements, please contact [kate@capsule.org.uk](mailto:kate@capsule.org.uk)

## Tickets

- **Early Bird** tickets for 2024 festival have now sold out.
- **Solidarity Tickets** are currently available [Weekend Ticket – Supersonic Festival 2024 \[SOLIDARITY\] – Supersonic Festival](#) We know that some of our long-standing fans could afford to pay more. Inspired by the global “solidarity ticket” movement. If you are able to invest in Supersonic through a solidarity ticket, you’ll be subsidising a % of free tickets for others, whilst also ensuring the good ship Supersonic keeps sailing for many future festival editions.
- **Regular Weekend Tickets** will go on sale on Friday 1 March. Please see website / social media for updates.
- **Day Tickets** will be available nearer to the festival itself. Please check social media for updates.
- **Complimentary PA / Companion Ticket** are available. Once you have purchased a Weekend / Day ticket, please write to [kate@Capsule.org.uk](mailto:kate@Capsule.org.uk), give your name, booking reference and (where possible) provide the name and email address of the person that will be attending with you and we will issue their ticket asap.

**\*\*\*This information is regularly updated as we get closer to the festival\*\*\***

## Getting to Supersonic Festival

### On foot:

Digbeth is located just a 12 - minute walk from the Bullring. Approx 18 minutes to New Street and 14 minutes to Moor Street Station. Also, about 10 minutes from Birmingham Coach Station. It is possible to get buses from the city centre along Digbeth High Street.

Please be aware, roadworks are still taking place down Digbeth High Street. For ease of access, we strongly advise our audience walking from the city centre down the high street to remain on the left-hand side as the right-hand side (with the coach station) appears to be least straightforward route. We will monitor this and update as / when.

### Nearby parking options:

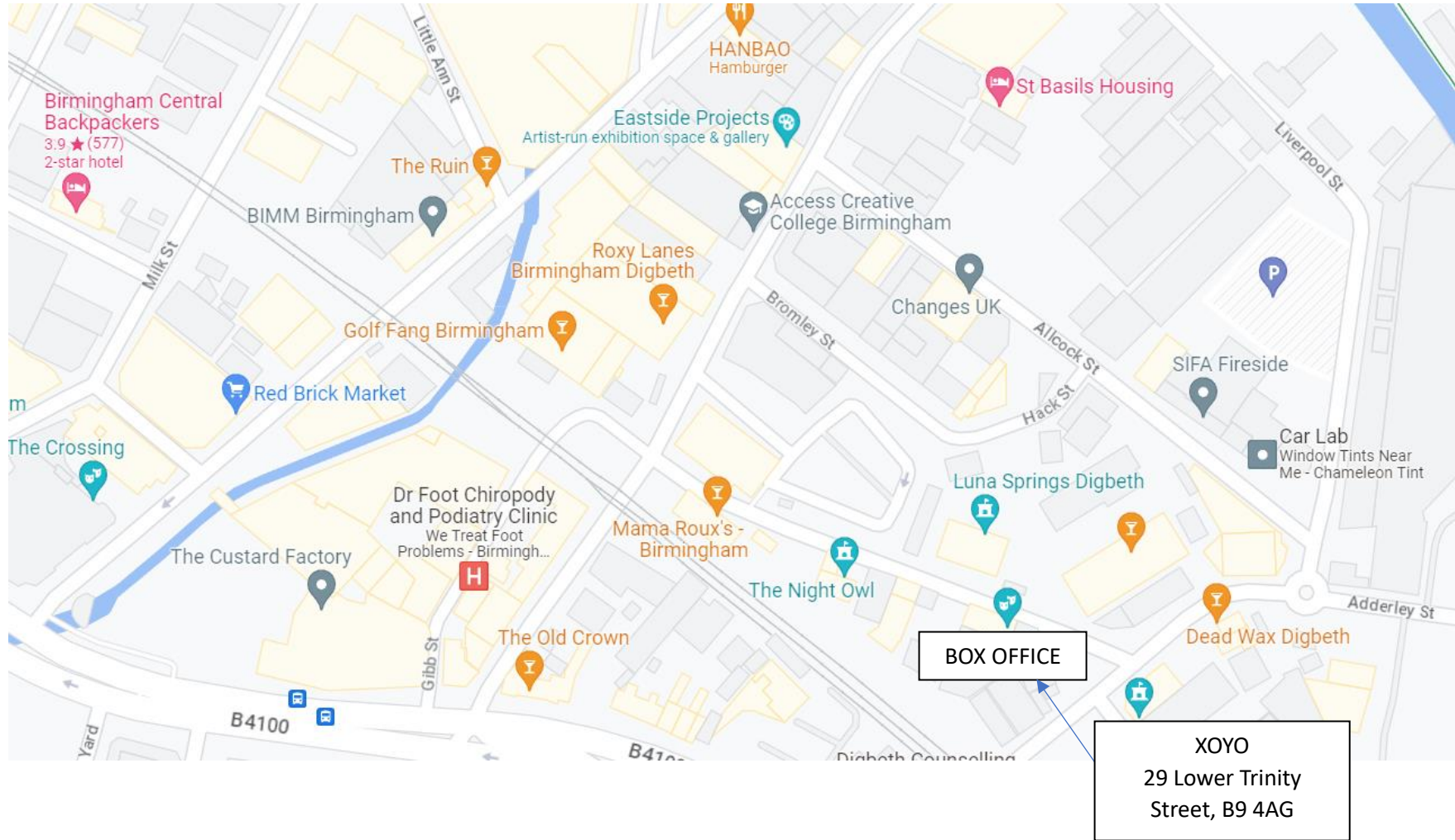
There is plenty of nearby parking available although there is very little free on street parking these days and much of the nearby roads are permit holders / time restrictions only. Where possible we are highlighting those car parks where disabled spaces are available.

- **Trinity Street Car Park, Heath Mill Lane, Birmingham B9 4AL**  
24 hour parking / Disabled bays: 3
- **High Street Digbeth Public Car Park, Oxford Street, B5 6DY**  
24 hour parking / Disabled bays: 1
- **Coventry Street Car Park, Meriden Street, B5 5LY**  
24 hour parking
- **Digbeth Court Carpark, Digbeth High Street, B12 0LD**  
24 hour parking
- **North Yard Car Park, Gibb Street, Birmingham B9 4AU**  
Open 6am – 11pm / Disabled bays: 2

### Bike racks:

Currently there is nowhere secure on site, suitable for storage, but there are several options on the nearby Custard Factory estate.

**Site Map (this will be updated nearer the time)**



## Get to Know the Festival Site

### XOYO

**29 Lower Trinity St, Deritend, Birmingham B9 4AG**

[XOYO Birmingham](#)

### Box Office

Situated upon entry to the building this area is staffed at all times. Outside of box office opening hours security will provide cover. When the box office is open Supersonic staff + volunteers will be available for wristband exchange as well as providing programme / general information about the event.

### Access information

Step free access to the venue is currently only available via Adderly Street with steward support. If you require step free access, please go straight to the Box Office and speak with a member of staff who will happily accompany you and your party to meet with the door staff specifically looking after this area / access. Once inside the venue you will be led directly into the main performance space and to our accessible viewing area which is located to the side of the stage. Accessible toilets are located in the far corner to where you will enter on the same level.

### Venue

This is a large space with a central stage, reserved seating area, artist merchandise and bar. A barrier is situated at the front of the stage for protection. A sound / Front of House desk is situated in the centre of the floor. Toilets are available within this space. The accessible toilets are located at the back of the main room on the right-hand side, opposite the stairs. You will be able to request the key to gain access to these toilets from a member of staff behind any of the bars. Whilst our venues are all standing, there will be seating options provided in both venues. If you cannot find any seating available, please speak with a member of staff who will be happy to provide you with something suitable.

### Marketplace

One of the two main socialising spaces, this area has a large Purity bar, tea bar, merchandise, marketplace stalls, workshops and talks. It is accessed from the main Box Office via 1 step, or from the Food Court / Yard via a ramp. Please note: There are currently no accessible toilets in this space - the nearest accessible toilets are back in the main venue.

### Food Court / Yard

This is the other main socialising space; it has food traders and a coffee vendor. This space is accessible from the street through a Security Barrier and from the Marketplace (via steps + ramp). There are currently no accessible toilets in this space - the nearest accessible toilets are back in the main venue.

**Balcony**

One of the two areas of the whole site which is only accessible via stairs. This is a viewing balcony that looks out over the stage / Venue. There will be some reserved seating here. Toilets are available within this space, but the nearest accessible toilets are back on ground floor / in the main venue.

**Terrace**

This is the other area on site that is only accessible via stairs. The area houses a DJ booth and small bar. There is also seating available and a view over Digbeth. There are no toilets within this space. The nearest accessible toilets are back on ground floor / in the main venue.

**Cloakroom**

Situated within XOYO main entrance, this area is staffed throughout the weekend and audience members are invited to leave personal items here at own risk. There is a charge of £2 per item. You will be issued with a ticket to retrieve your item (top tip: take a photo of your ticket on your phone in case you lose it). Please check opening times, especially on Sunday evening.

**Toilet facilities**

We have a good mixture of gender neutral and fully accessible across the site. Please see site map or speak to a member of the team for more information.

## **Other Useful Site Information**

### **Seating**

Whilst our venues are all standing, there will be seating options provided in both venues. If you cannot find any seating available, please speak with a member of staff who will be happy to provide you with something suitable.

### **Quiet space**

Whilst we don't have a dedicated quiet space at our small and busy festival site, there are outdoor areas at both key venues and when there aren't any DJ sets / talks in the Marketplace stage area this, and The Yard, would be quieter spaces for some time out from the more intense live performances.

### **Onsite food & drink**

Every year we receive requests from audience members who may need to bring their own food and drink on site. Whilst we don't allow food and drink to be bought in ordinarily it is of course possible to bring things on site that you might need to be more comfortable. If you need to bring specific food and (non-alcoholic) drinks with you on site, please contact us and we can make arrangements with Security personnel to know what's what.

### **Security & Medics**

Our trained professionals are onsite throughout the event to deal with incidents and enquiries. PRP security have been working with Supersonic for 20 years. They are a great team who truly care about the welfare and wellbeing of our audiences.

### **If in doubt**

We realise that each individual may have unique access considerations or requirements, and that these can shift and change. If you require any help or support during your time at the festival, please do not hesitate in contacting any many of our team, our volunteers or our security team and we will do our very best to provide any support that you might need. We are committed to making our work as accessible as possible. If you would like to discuss your specific access requirements in advance of the festival, please contact [kate@capsule.org.uk](mailto:kate@capsule.org.uk)

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